

Professional Summary

- Expertise in Oracle Enterprise and SQL Server installation, configuration, patching, upgrade, and administration of database solutions in a global environment.
- Experience in leading database operations team – DB installation, monitoring, backup/restore
- Demonstrates strong follow-up and in ensuring timely completion of projects.
- Strong organizational skills and ability to effectively handle multiple concurrent assignments.
- Strong analytic skills, strong judgment and works effectively with other teams.
- Certified in Oracle OCP, and ITIL.

Skills

- | | |
|--|-------------------|
| • Oracle RDBMS | • Azure SQL |
| • Oracle RAC | • Postgres |
| • Oracle Exadata | • Linux |
| • SQL Server RDBMS, SSRS | • Monitoring |
| • SQL Server High Availability/Always On | • Shell scripting |

Professional Experience

Huntsman Global Business Services Malaysia

Sr. Database Administrator

July 2014 – Current

- Maintain database software up-to-date as per defined lifecycle policy. Work on database migration planning, risk assessment, coordination with vendor, application team and business to complete migration in the schedule time.
- Database upgrade projects - SQL2005/2008/2012 to SQL 2016/2019 and Oracle 10g/11g/12c to Oracle 12c/19c
- Cloud migration from on-premise SQL Server to Azure SQL
- Perform research, assessment, compatibility with Win10, licensing costs and functional testing for new version of desktop database software before package in SCCM production.
- Validate and verify patch releases during quarterly technical weekend patching activity and provide advisory support to operations team
- Handling Oracle and SQL database licenses with SAMT team and compliance with software agreement. Budgeting new license for future projects.
- Ensure database security compliance with audit requirement, such as password complexity and password stored in CyberArk.
- Document every process with proper Runbook for operations team to perform baseline check for newly build database servers.
- Experienced in shell scripting, automate monitoring and health check job.
- Manage database services and work closely with others team such as project go live, installation, upgrade, patching etc.
- Successfully upgrade Foglight from 5.9.3 to 6.0.0.
- Responsible to record all databases in Huntsman environment in IDERA inventory tool.

Hewlett-Packard Malaysia
Database Administrator Lvl 3 (DTS)

Feb 2011 – July 2014

- Provide 24x7 supports and maintaining databases in Oracle Exadata, RAC, Dataguard and standalone databases.
- Prioritizes numerous issues of varying severity, and effectively manages the resolution of all issues within accepted service levels.
- Mentor and provide guideline to Level 2 DBA on troubleshooting database incident.
- Perform problem management of root cause analysis on repeating problems.
- Perform database installation, CPU patch/bundle patches to fix database error to maintain database high availability and batch files execute without error.
- Yearly & monthly work on Disaster Recovery practice database restoration based on customer requirement.
- Perform RMAN database backup and restore. Setup backup jobs and DBSPI database monitoring tool based on project requirement from customer.
- Work on scripting to automate database performance monitoring.
- Tune and resolve database performance problems.
- Enforce all security policies associated with the project and the corporation.
- Using ITIL process in working environment to ensure task is completed timely and visible to customer.
- Provide timely update to senior management on supported databases activity such as escalations and incidents
- Coordinate and cooperate with other service delivery unit to get incident resolved and restore broken services.
- Attending TAB/CAB with customer to implement database change requests.
- Continuous improvement initiatives to modernize non-standard models, processes, and implementations

Ambank Group Malaysia
Executive Database Administrator

Aug 2009 – Jan 2011

- Provide 24x7 support to oracle RDBMS in Solaris, AIX, HP-UX and Windows environment.
- DB2 database maintenance jobs on backup, restore.
- Perform database patching and performance monitoring.
- Setup Tivoli monitoring tool in all production databases environment for DB health checks monitoring.
- Handle various projects on database installation/migration and configuration, including applies patches, upgrade, decommissions, backup and restore.
- Work on daily tasks to comply with Change Management procedures.
- Troubleshoot and resolved database incidents to ensure maximum delivery of business.
- Handled MS SQL Server maintenance activities.

Affiliated Computer Services (ACS)
Systems Database Associate

Sept 2007 – July 2009

- Responsible provide 24x7 supports to varied oracle RDBMS in Solaris environment.
- Perform database installation/migration and Configuration, including apply patches, upgrades, decommissions, cloning, backup and recovery database.
- Perform database performance tuning.
- Troubleshooting and resolved database related incidents to provide high availability service.

Legal Links Sdn Bhd

Web Application Engineer

May 2006 – Aug 2007

- Responsible to develop law firm system using MS Visual Studio 2005(ASP.NET), XML, vbscript and javascript connect to MySQL database.
- Work with team members to develop Human Resource, Payroll, Equipment Maintenance and Services System, Document Management and Accounting System in windows client and web based.
- Design and create reports to be generated for each system module.
- Involved in system testing such as functional testing and validation testing.
- Prepare documentation on user manual and user acceptance testing for each system developed.

Certifications | Trainings | Awards

- Blue Star Award in Ericsson Account by Hewlett-Packard Malaysia
- Employee Recognition Award in Carrefour Account by Hewlett-Packard Malaysia
- Microsoft Azure Fundamentals
- Updating your Skills to SQL Server 2016
- Administering Microsoft SQL Server Databases
- Microsoft SQL Server 2014 for Oracle DBAs
- Performance Tuning and Optimizing SQL Databases
- Oracle Database 12c R2: Administration Workshop Ed3
- Oracle Database 12c: Install and Upgrade Workshop Ed1
- Oracle Database Performance Management and Tuning Ed1
- Exadata Database Machine Administration Workshop
- Oracle Grid Infrastructure 11g: Manage Clusterware and ASM
- Oracle Database 11g: RAC Administration Ed2
- ITIL Foundation V3
- Six Sigma and Creative Thinking 2012
- Oracle Database 10g Administrator Certified Professional (OCP) by Oracle
- Oracle Database 10g Administrator Certified Associate (OCA) by Oracle

Education

Victoria University

BSc. (Hons) in Computing Science

Jan 2004 – Dec 2005

Sunway University

Diploma in Computing Studies by NCC Education UK

Jan 2003 – Dec 2004